



Got questions?

Visit the **Quantum for Healthcare Professionals website** to:

- View product feature training documentation and videos
- Access Quest Diagnostics Billing Services and the test directory
- Contact Quest with feedback, questions, or concerns

Trouble accessing the site? Make sure your browser is supported.

- The Quantum for Healthcare Professionals website is only supported through Google Chrome. Please do not use Firefox or Internet Explorer
- Label printing via the website requires Google Chrome

Streamline your lab-related tasks for better workflow.



Start using the Quantum for Healthcare Professionals website today:
QuestDiagnostics.com/QuantumHCP

QuestDiagnostics.com

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One-stop convenience makes lab-related tasks easier to complete

NEW AND IMPROVED

Ordering tests online is easier than ever

- Complete new orders in as few as 3 clicks
- Easily repeat your practice's most frequent orders
- Eliminate the need for paper test requisitions—for a faster process
- Prevent errors—paper orders are 2x–3x more likely to need corrections*

Access the information you need, when you need it

- Get access to all Quest Diagnostics tests, all in one place
- Look up ICD-10 codes and review specimen collection details

Know what you need to take action on

- A user-friendly dashboard allows for a single view of all Quest interactions
- Review orders, results, and critical action items all in one place, as soon as you log in

*Internal data on file.



Get your lab related needs met with less searching, less calling, and less faxing

With our new website, you'll streamline lab-related tasks for better workflow:

- **One-stop convenience**—easy to use, comprehensive, and can be accessed anywhere, anytime, from any device
- **Insight and transparency**—clinically relevant information and estimated cost for better clinician/patient interactions
- **Speed and efficiency**—enables staff to accomplish tasks faster and access results sooner, saving time



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Quantum™



Simplify lab-related tasks for better practice workflow

Benefit from one site, one login for all your lab-related needs



Accessible on any device:
QuestDiagnostics.com/QuantumHCP



You face many daily challenges.
Lab-related tasks don't have to be one of them.



QUANUM FOR HEALTHCARE PROFESSIONALS WEBSITE:
Quick Reference Guide

Quest Diagnostics has made it easier to get all your lab-related needs met with the Quantum™ for Healthcare Professionals website.

You and your practice benefit from:

- **Simplified lab ordering**—faster and helps prevent errors
- **Supply ordering**—find and identify the right items, so you get what you need sooner
- **Order tracking**—know when we've received your order and when to expect results
- **Specimen pickup**—easy online scheduling at your convenience
- **Enhanced results**—historical trending and clinically relevant insights
- **Pricing transparency**—for improved patient satisfaction
- **Access to full test menu**—always find what's needed
- **User-friendly dashboard**—provides a snapshot of all action items

COMING SOON

Additional features

- **Electronic billing trailers**—respond to missing billing information
- **Quest Diagnostics test directory**—completely redesigned
- **IntelliTest Manager™**—updates for the tests your practice is ordering

Gain more **insight** and **transparency**

Make patient interactions more meaningful with Interactive Insights®

- View historical trend reports and compare results over time—to provide a continuum of care
- Get clinically relevant insights at the point of care, simplifying results interpretation
- Request results for patients you are treating



Improve patient satisfaction

- With estimated patient responsibility (available for some plans), physicians and patients will know what's covered and how much lab testing will cost
- Reduce surprise lab testing bills and calls from frustrated patients

Pre-registration for a better patient experience

When you order a test online, your patient will receive an email* allowing them to pre-register for their lab appointment.

- Helps improve patient compliance
- Enhances the Patient Service Center experience

*Must have patient email address on file.

When you work with us online, you can **streamline practice operations, prevent errors and disruptions, and save staff time.**


Save staff time with **speed** and **efficiency**

Efficiently manage routine lab-related tasks

- Order supplies with our new online ordering experience, making it easier to find what you need faster
- Online specimen pickup scheduling allows you to request a pick-up when you need one
- Order tracking lets you see when Quest has received your order, current order status, and when to expect results


Prevent disruptions and stay up-to-date

- Coverage tools, including medical necessity determination and Advance Beneficiary Notice of Noncoverage (ABN), can help ensure accuracy




TUBE, RED, 10ML, PLASTIC, 1/EA
Product Id: T05
Units: EA

Qty **ADD TO CART**



SWAB, VCM, LESION SWAB, 1/EA
Product Id: S03
Units: EA

Qty **ADD TO CART**



TUBE, SST, 8.5ML, PLASTIC, SINGLE GEL, 100/PK
Product Id: T01
Units: PK

Qty **ADD TO CART**

Easy supply ordering

G Smith, Garrett

Requisition Number: 0000270 Tests Ordered: 93403 - DDX-History (1 Year)

Order Status:
Pending
Received
Processing
Reported 10/28/2017 11:07:00

Lab-order tracking

The Quantum for Healthcare Professionals website allows you to manage all your lab-related tasks from one easy-to-use, comprehensive website, with one login, on any device. Learn more at QuestDiagnostics.com/QuantumHCP.

Getting started

1. Visit QuestDiagnostics.com/QuantumHCP
2. If you have a **Quantum eLabs account (formerly Care360®)** use your existing credentials; this is all you need to log in to the site
 - If you were set up with a Care360 account that has expired, you can update your account by resetting your password on the main login page
3. If you don't have an account, create one by clicking on "Get Access Now"

Integrate the site into your daily workflow

For convenience, bookmark the Quantum for Healthcare Professionals website in your browser, or create a shortcut on your desktop.

How to create a shortcut varies depending on computer type (Mac or PC), but generally can be done by entering the URL into your browser, then either dragging it to your desktop or choosing "save as" to save as a shortcut.