

Global Inclusion &
Corporate Social Responsibility
Annual Report 2016



Insight into our Business

Quest Diagnostics Portfolios



Diagnostic Services \$1 Billion

Our extensive diagnostic capabilities and our access to data uniquely position us to provide analytics expertise that can help partners deliver care more efficiently and better manage population health issues.

Advanced Diagnostics \$1 Billion

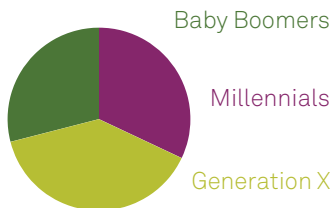
We're using our rich clinical, scientific, and medical expertise to develop and deliver innovative testing services, including genetic and advanced molecular testing.

General Diagnostics \$5.5 Billion

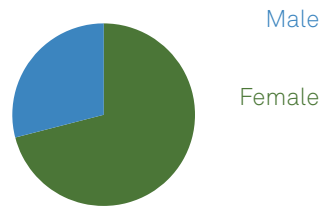
The heart of our business is in routine and non-routine testing delivered across a vast network by skilled professionals who provide unmatched service to the patients and customers they serve.

Quest Diagnostics Incorporated is the world's leading provider of diagnostic information services. We empower people to take action to improve health outcomes. Derived from the world's largest database of clinical lab results, our diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors, and improve healthcare management. In the right hands and with the right context, our diagnostic insights can inspire actions that transform lives.

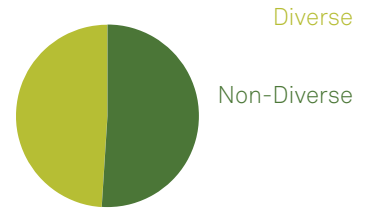
Diversity by Generation



Diversity by Gender



Diversity by Race and Ethnicity



"Diverse" includes our employees who identify as Black/African American, Hispanic/Latino, Asian, American Indian/Alaska Native, not specified, and Native Hawaiian/Other Pacific Islander

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Letter from our Chairman, President and CEO, Steve Rusckowski



I am pleased to share our 2016 Global Inclusion and Corporate Social Responsibility Report. When we released our first report 9 years ago, the market was just beginning to signal that citizenship is integral to a company's growth strategy. Today, it is core to our customers, our industry, and the success of our business.

Being a responsible corporate citizen is woven into Quest's DNA. At Quest, inclusion and corporate responsibility mean empowering better health outcomes for communities, operating ethically, engaging and supporting our employees, and protecting the environment.

No single entity can unlock the answer to healthcare's complex challenges. In 2016 we formed several exciting partnerships to help address various critical issues.

The launch of IBM Watson Genomics from Quest Diagnostics helps advance precision medicine by combining Quest's state-of-the-art tumor analysis and national access with the cognitive computing of IBM's Watson and the deep cancer treatment expertise of Memorial Sloan Kettering. This is a powerful combination that we believe will leapfrog conventional genomic services as a better approach for identifying targeted oncology treatments.

Our agreement with Albertsons Companies has enhanced our patient experience with 65 patient service centers in Safeway locations. We plan to expand our presence to 200 Safeway stores by the end of 2017.

It is both a privilege and a profound responsibility to be able to positively impact the lives of one-third of adult

Americans each year. Last year, we continued to support free clinics across the country, including the Venice Family Clinic in California, and CommunityHealth in Chicago. Our in-kind donations of diagnostic information services empower better health outcomes in vulnerable and at-risk communities, and help close gaps in care.

We also leveraged our unparalleled database as a public service to raise awareness about the health risks our nation faces and to improve public health. Our June 2016 publication of the Quest Diagnostics Health Trends™ 6-year study on pediatric blood lead levels (BLLs), is believed to be the largest analysis of BLL test results in children in the United States.

We are proud of the diversity of our workforce and are committed to championing a culture that harnesses the unique blend of talents, knowledge, and beliefs of our 43,000 employees. More than 70% of our employees are women, and women hold half of the leadership roles throughout our company. Approximately 49% of our employees are ethnically diverse. We continue to focus on building an inclusive workplace that leverages the variety of perspectives and skills at Quest to foster the ideas and innovations that make Quest a high-performing company. Gaining valuable insights from our 8 Employee Business Networks is one way we ensure that we are in touch with the diverse communities we serve.

There is much more to be done. We're building on our momentum in 2017, celebrating our 50th anniversary as a company, and will further align our Global Inclusion and Corporate Social Responsibility priorities with our corporate goals to improve performance and drive results.

I hope you enjoy the report. We look forward to updating you on our future progress.

Steve Rusckowski
Chairman, President, and Chief Executive Officer

Awards and Recognitions

Named to **Fortune Magazine's 2016 "World's Most Admired Companies"** list in the Health Care industry category of "Pharmacy and Other Services"

Ranked **358** on the **Fortune 500**

Ranked **1,008** on the **Forbes Global 2000**

Ranked **222** in the **Barron's 500**

Named a member of the **Dow Jones® Sustainability Index (World and North America)** since 2004 (DJSI World) and 2005 (DJSI North America)

Earned a place (**182**) on the annual **Newsweek Green Rankings** for the 5th consecutive year

Achieved **Cancer Gold Standard™** accreditation from the CEO Roundtable on Cancer

Maintained a **90** on the **2016 Human Rights Campaign Corporate Equality Index**

Inclusion

Inspires Innovation

Harnessing the unique mix of capabilities, talents, cultures, beliefs, and experiences of our 43,000 employees to foster unique opportunities in the marketplace



STRATEGIES

Workforce/ Workplace

Creating a workforce that is demographically diverse at all levels of the organization, and building a culture in which all employees are valued for their strengths, experiences, and unique perspectives.

Value Creation/Value Delivery

Creating and delivering products and service experiences that reflect the preferences, needs, and values of a diverse consumer base.

INTEGRATION

Read through our report to learn more about how we integrate inclusion into our business

- Investing in employees through our Good Jobs Strategy
- Honoring leaders who inspire
- Driving innovation with our Employee Business Networks
- Women in Leadership Network earns ACE award
- The power of partnership
- Managing supplier relationships
- Using data to help close gaps in health care



“The richness of our diversity makes Quest more innovative, and a better-performing company. We are committed to engaging and empowering the unique mix of abilities, cultures, perspectives, and experiences of our 43,000 employees to create and deliver services that reflect the needs of a diverse marketplace.”

Jeff Shuman, Senior Vice President, Chief Human Resources Officer

Health in Your Hands

Empowering our employees, patients, and communities to take informed actions to achieve better health.



STRATEGIES

Community Health

Closing the health literacy gap by empowering communities, patients, providers, and clients to take the actions necessary to better manage health.

Environmental Health

Reducing our environmental impact and protecting our planet to safeguard a healthy world for future generations.

Employee Health

Supporting Quest employees with information and resources to make the right decisions for their health and the health of their families.

INTEGRATION

Read through our report to learn more about how we integrate CSR into our business

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| <ul style="list-style-type: none"> - Collaborating with health partners to improve care - Providing greater access to testing - Using data to raise awareness of pediatric blood lead levels - Quest at the forefront of Zika detection - Black Women's Health Study focuses on an under-served population - Leading with our feet at the Sista Strut - QuestCares around the country | <ul style="list-style-type: none"> - Promoting environmental sustainability - Quest earns a place in <i>Newsweek</i> Green Rankings - Marlborough "Lab of the Future" earns LEED green building certification - Houston lab reduces its environmental impact | <ul style="list-style-type: none"> - Developing financial wellness in our employees - Action from Insights - Empowering our employees and their dependents - Telematics helps us reward our Logistics team - San Diego Logistics team models safe driving - Helping employees when disaster strikes - LeadingQuest Academies developing leaders at all levels |
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Building Value

We are a leading innovator in diagnostic information services and our access to 20 billion data points allows us to confidently address today's health challenges, but we also recognize the power of collaboration. We seek out business relationships with companies that share our commitment to improving health. This shared approach leads to greater impact for all of our stakeholders. In our quest to empower better health with diagnostic insights, we use our data and skills to address the challenges that our patients and customers face every day. Whether we are leveraging data to shed light on health issues, collaborating to improve access to testing, or delivering new tests to better serve patients, our focus is always on how we can positively impact the populations we serve.



"We can help so many learn about their families and ethnic backgrounds through Ancestry DNA testing. Over time, Quest and Ancestry will explore developing additional applications to guide people in building and understanding their family medical tree."

Dermot Shorten, Senior Vice President, Strategy, M&A and Ventures



Building value through collaboration

In 2016, Quest launched new collaborations that foster key areas of growth for the company.

Quest lab testing in Safeway stores

To help improve health in our communities, Quest worked with Albertsons Companies to open 13 new Patient Service Centers (PSCs) inside Safeway stores in California, Colorado, Montana, Texas, Virginia, and Maryland. The new PSCs provide patients with the same high-quality lab services as traditional PSCs, with added convenience.

Each new Safeway PSC has its own entrance within the store, frosted privacy windows, a clean, comfortable waiting area, and a private restroom for patients' use. Patients may schedule appointments, or walk in to obtain lab services. Many of the new PSCs offer paging devices so patients can shop if there is a wait.

Making our services available where patients shop gives them easier access to lab testing. Over time, this can help support chronic disease management and compliance with lab orders by eliminating the need for separate trips to the lab.



Teaming up with Optum

Quest also collaborated in 2016 with Optum360, a leader in revenue management solutions for healthcare providers. The relationship leverages Optum's continuum of technology to provide more convenient billing to our clients. We are reducing the cost and complexity of billing and increasing transparency of healthcare costs for patients, physicians, and employers. This ultimately enhances the patient experience for lab and related services and provides a better billing experience for our employees and customers.

Offering broader genetic information with Ancestry

We believe in providing insights that lead to better health decisions. That's why we are partnering with Ancestry DNA, the world's largest consumer DNA database. Quest's genotyping test services will provide data to Ancestry that allows them to identify a client's ethnic origins. Quest receives thousands of samples from Ancestry each week and is able to provide insight that can help clients discover powerful information about their own health. Such information can enable clients to investigate and protect themselves from hidden health concerns.



Empowering better health through Quest Vantage™ hereditary cancer testing

With more than a million new cancer diagnoses in 2016, and as many as 10% of those cancers resulting from an inherited gene mutation, insight into hereditary risk is becoming increasingly important to potentially detecting cancer at an earlier, more treatable stage.

To provide that critical insight, this year, Quest made available two new ground-breaking, laboratory-developed test offerings as part of our Quest Vantage cancer test menu. Quest Vantage testing offers clinically actionable insight into patients' risk of developing hereditary forms of cancer.

In conjunction with the testing, Quest supports patients and physicians with results interpretation, genetic counseling, and prior authorization for health plan

reimbursement. In addition, Quest provides financial assistance to qualified uninsured and underinsured patients to allow broad access to this valuable testing.

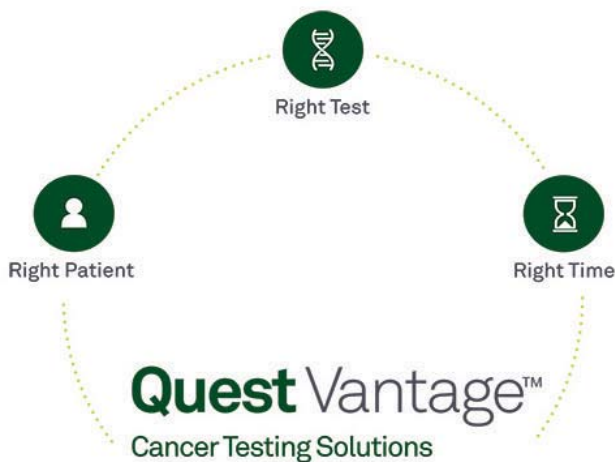
The Quest Vantage menu includes approximately a dozen genetic test panels and single-gene test services, developed with oncologists, obstetricians, gynecologists, medical geneticists, and genetic counselors. Offerings include:

MYvantage™ 34-gene Hereditary Comprehensive Cancer Panel, which includes 34 high-risk, moderate-risk, and emerging-risk genes associated with a broad spectrum of hereditary cancers.

GIvantage™ Hereditary Colorectal Cancer Test, which includes 13 genes predominantly associated with colon and gastric cancers.

BRCAvantage®, which assesses the risk of breast, ovarian, and other cancers based on mutations of the BRCA1, BRCA2, and other genes.

Quest shares variant data from Quest Vantage testing with BRCA Share, a user group we co-founded with Inserm, France's Institute of Health, and with ClinVar, an open-variant database, to broaden access to gene variants.



“Partnership and innovation have become the drivers of quality healthcare delivery. We are working with hospitals, physicians and patients to deliver personalized care and ensure better outcomes for all. As we collectively look for ways to reduce cost without impacting care, Quest can ensure quality that streamlines treatment.”

Jon Cohen, MD, Senior Vice President and Group Executive - Diagnostic Solutions

Rethinking cognitive health with CogniSense™

Cognitive impairment, from a head injury to the early signs of Alzheimer's disease, can happen to anyone and has a lasting impact. Early detection of cognitive impairment can improve quality of life by allowing providers to find the root cause more quickly. A fast and accurate diagnosis empowers patients and families to make better, more cost-effective decisions about care.

CogniSense, an iPad-based digital test from Quest that assesses cognitive impairment, is making a significant impact on the assessment and treatment of cognitive dysfunction. The technology improves upon existing paper-based assessments like the gold standard Mini-Mental State Examination and Mini-Cog tests, which can be challenging to administer and often slow to report results.

The benefits of CogniSense over paper-based assessments include:

Ease of use—Any medical professional can be easily trained in administering this test

Rapid results—The test takes about 10 minutes to complete and returns immediate results

Wide availability—Providers can download the free app to their iPads, connect it to their Care360® accounts, and begin testing right away

Patient tracking—CogniSense integrates with most EMRs, so providers can monitor patients' patterns over time and share results with other providers

CogniSense is the first all-digital tool of its kind. In just minutes, it delivers a reliable cognitive score for memory, orientation, and executive organization that can inform healthcare decisions.

Expanding our consumer offerings with patient-initiated testing

Empowering patients to take ownership of their health is at the heart of what we do at Quest. We have been a strong advocate of providing patients with direct access to lab testing through our joint venture partners, Sonora Quest in Arizona and Diagnostic Laboratory of Oklahoma. Thanks to our efforts to expand that access, consumers in Colorado and Missouri can now order certain lab tests directly without a physician's order on our new website, QuestDirect.com

"People want to play a more active role in managing their own health and wellness, and our patient-initiated testing service is another resource for individuals to empower

better health," said Steve Rusckowski, Chairman, President, and CEO, Quest Diagnostics. "Consumers expect the most accurate and up-to-date diagnostic information to proactively manage their health so that they can make educated decisions. We are pleased to begin offering this service to residents of Colorado and Missouri."

Customers will be able to use MyQuest™ by Care360® to see, store, and share their results and health information using a smartphone, tablet, or desktop computer. More than 3 million patients track and access their lab results and health data through the MyQuest health portal and mobile app.



"We are pleased to offer consumers a responsible menu of tests that will give them insight about their health and well-being. We believe that consumer engagement in personal health is critical, and we aim to ensure consumers are connected to high-quality medical care when and where they need it."

Cathy Doherty, Senior Vice President and Group Executive - Clinical Franchise Solutions & Marketing

Quantum™: Delivering the insights patients and providers need

Quest services one-half of the physicians in the U.S. and touches 80% of insured lives. It is critical that we empower our clients and patients with a cohesive experience that leverages our knowledge to improve their health choices. Quest launched Quantum, a new brand, to encompass our suite of healthcare information technology solutions to create a more seamless customer experience. The Quantum portfolio is comprised of an analytics suite and a clinical and financial suite. Our solutions are built using the largest clinical laboratory repository in the United States. With over 160 million patient encounters per year, our informatics include an expansive range of medical conditions as well as patient and provider demographics.

As the leader in the clinical laboratory industry, our Quantum solutions are built on assets that only Quest possesses. This includes Quest's ability to generate insights from our industry-leading database of 20 billion data points, as well as connectivity with more than 675 electronic health records (EHR) platforms and half of the physicians and hospitals in the U.S.

A key solution in the analytics suite is Data Diagnostics®, the real-time point-of-care analytics solution that promotes efficient coordination of quality care. Introduced in late 2015 with Inovalon, Data Diagnostics can help clients improve financial and operational outcomes by enabling better clinical decisions, supporting health efforts, and creating opportunities for deeper patient engagement. Data Diagnostics offers 3 categories of reporting, including quality, historical data, and risk score.

The clinical and financial suite features lab ordering and results, ePrescribing, cloud-based EHRs, and practice management and billing tools. The solutions were formally included in the Care360® brand and are being migrated to the Quantum brand this year.

MyQuest surpasses 3 million registered users

If you created a city with all the people who now use MyQuest—the Quest mobile health app—it would be the third largest city in the U.S. (just behind New York and Los Angeles). That's because MyQuest recently surpassed the 3 million mark in registered users.

The MyQuest mobile health app and patient portal, which were launched in April 2014, enable patients to get their test results directly from Quest. With MyQuest, patients can securely see, store, and share health information using their smartphone, tablet, or desktop computer.

“Being available both online and as an app has played a big role in the success of MyQuest, as it allows us to engage with our customers via the devices/avenues they wish to use,” said Steve Schlachter, Director, Technical Product Management, Quest Diagnostics. “Consumers often comment that they want their results prior to visiting their providers to adequately prepare for what little time they get, or that they are the conduit between multiple providers trying to keep their healthcare aligned. So, we are empowering patients to take a more engaged role in their healthcare.”



“Quantum is a whole new way of thinking about Quest and what we bring to our customers as a preferred diagnostics partner. From patients seeking to understand their health records to Accountable Care Organization executives who want to manage populations more effectively, our Quantum solutions help people take actions that lead to healthier lives.”

Lidia Fonseca, Senior Vice President and Chief Information Officer

Innovating to help bring precision cancer treatment options to patients nationwide

Quest looks to partner with leaders in the fields of technology and medical information to bring health solutions to an ever-increasing population of healthcare experts. In partnership with IBM, Quest launched Watson Genomics from Quest Diagnostics, a service that combines cognitive computing with genomic tumor sequencing. The launch marks the first time that Watson for Genomics has been made widely available to patients and physicians across the country.

“The beauty of Watson is that it can be used to dramatically scale access to knowledge and scientific insight, whether a patient is being treated in an urban academic medical center or a rural community clinic,” said John Kelly III, PhD, Senior Vice President, IBM Research and Cognitive Solutions. “Through this collaboration with the cancer community’s leading clinical and pathology experts, thousands more patients can potentially benefit from the world’s growing body of knowledge about this disease.”

As a leader in genomic sequencing and oncology diagnostics, Quest extends these advanced capabilities to thousands of the country’s oncologists, who provide an estimated 70% of cancer care in the United States. The Broad Institute of MIT and Harvard will provide additional genome sequencing capabilities as part of the collaboration, and Memorial Sloan Kettering Cancer Center (MSK) will supplement Watson’s scientific data with OncoKB, a precision oncology knowledge base that helps inform treatment options for cancer patients.

Quest laboratories analyze a tumor’s genomic makeup to reveal mutations that Watson then compares against relevant medical literature, clinical studies, pharmacopeia, and carefully annotated rules created by leading oncologists, including those from MSK. Then Quest clinicians create a report that is sent to the treating

physician to provide information regarding whether the mutations can be addressed with targeted therapies and clinical trials.

“We now know that genetic alterations are responsible for many cancers, but it remains challenging for most clinicians to deliver on the promise of precision medicine, since it requires specialized expertise and a time-consuming interpretation of massive amounts of data,” said Paul Sabbatini, MD, Deputy Physician-in-Chief for Clinical Research, Memorial Sloan Kettering Cancer Center. “Through this collaboration, oncologists will have access to MSK’s expertly curated information about the effects and treatment implications of specific cancer-gene alterations. This has the power to scale expertise and help improve patient care.”



“Watson Genomics combines Quest’s state-of-the-art tumor analysis and national access with the cognitive computing of IBM’s Watson and the deep cancer treatment expertise of MSK. This is a powerful combination that we believe will leapfrog conventional genomic services as an innovative approach to help identify targeted oncology treatment options.”

Jay Wohlgemuth, MD, Senior Vice President, Research & Development, Medical and Chief Medical Officer

Quest at the forefront of Zika virus detection

Quest's international presence, laboratory facilities, and databases allow us to identify potential health risks that can impact public health. As a diagnostics company, that also means we have a responsibility to respond to public health needs. Our medical experts work closely with the Centers for Disease Control and Prevention (CDC), the Food and Drug Administration (FDA), and state public health departments to monitor emerging pathogens. These relationships allow Quest to be at the forefront of responding to emerging public health threats like Zika.

When the Zika virus began approaching the southern U.S., Quest, with support from the FDA and CDC, became the first commercial laboratory to receive FDA Emergency Use Authorization for a Zika test. The test detects the presence of the Zika virus in human serum specimens up to 14 days after the onset of symptoms.

Quest expanded its Zika testing capabilities when the CDC licensed its new antibody test to Quest to aid the response to the Zika emergency in the U.S. This test can identify the presence of antibodies created in response

to Zika infection in serum. Most useful 2 to 12 weeks after the onset of symptoms, this test lengthens the window for detection and allows Quest to test a greater number of patients. Greater detection is key in containing the spread of the virus.

“Where there's a public health threat, Quest serves a vital role. It's not always about cholesterol,” says Rick Pesano, MD, Vice President, Chief Medical Officer, Global Markets and Precision Medicine, Quest Diagnostics. “In the early stages of Zika testing in the U.S., we changed the landscape, and we should all be proud of that.”

Quest's relationships with the CDC, the FDA, and other public health organizations has shortened the time to get the relevant and vital information needed to act, which is key to effectively respond to health emergencies.

During future mosquito seasons, it is possible that the Zika virus will spread beyond the confirmed U.S. cases in Florida and Texas; however, surveillance and testing will drive appropriate response. The Quest labs that perform Zika testing have ample capacity to respond.



Quest on the ground in Flint, Michigan

In response to the Flint, Michigan water crisis in February 2016, Quest Patient Service Centers in the area immediately extended their hours to allow greater access to testing for residents. Quest spread the word via physicians' offices, the local department of health, and state agencies. In addition, Quest distributed 8,000 LEED-certified, reusable water bottles, along with testing information, to residents of the area who were using public drinking stations to obtain safe water.



“Recognizing an opportunity to improve health around the world, we're investing in bringing Quest's broad Diagnostic Information Services portfolio of testing, technology and consultative services to targeted markets and customers around the globe.”

John Haydon, Vice President, Global Markets and Chairman, Q² Solutions

Using data to raise awareness of pediatric blood lead levels

With access to great data comes great responsibility. At Quest that means taking our billions of data points and using them to raise awareness about the health risks our nation is facing, from diabetes to lead exposure.

Quest Diagnostics Health Trends™ is a series of reports of aggregated, de-identified data derived from one of the largest databases of clinical laboratory data. Developed in collaboration with top researchers and institutions that include the Centers for Disease Control and Prevention, Rockefeller University, and Harvard University, the reports focus on health conditions affecting a large number of Americans. Our most recent study on pediatric blood lead levels (BLLs) is believed to be the largest analysis of BLL test results in children in the United States.

“The study may offer value to healthcare policymakers considering policies to protect young children from long-lasting impact of exposure, and to clinicians, who may use the geographic findings to guide screening determinations in high-prevalence areas,” said Harvey W. Kaufman, MD, Senior Medical Director, Medical Informatics, Quest Diagnostics, and a study author.

Published online in the *Journal of Pediatrics*, the 6-year study examined 5,266,408 BLL test results of infants and children under age 6 in all 50 states and the District of Columbia. The study found that 3% of children had high blood lead levels, and 0.58% had very high levels. High blood lead levels were greater for boys (3.1%) than girls (2.8%), a slight, but statistically significant, difference.

The primary source of lead poisoning in children is paint from homes that were built before 1978, when the U.S. banned the use of lead paint in residential construction. Lead can also be found in soil from manufacturing and solder in pipes, but those are much less significant sources. The recent crisis in Flint, MI has raised awareness of this issue, but others have been trying to raise the alarm for a long time. There is no physiological role for lead in the body. Although the CDC Advisory Committee on Lead establishes “safe blood levels” that have been adjusted down over the decades, any

amount of lead in the blood is toxic. It can affect brain development and has many other detrimental effects in the body, including increased risk for Attention Deficit Disorder.

The Quest study firmly correlated pre-1950s housing to the increased likelihood of elevated BLLs in children. This had been demonstrated in a previous CDC study, but with a much smaller sample size. The Quest study was able to determine that low-income patients were more likely to have elevated lead levels, as well as which zip codes in the U.S. had the highest levels of exposure. Six regions had high percentages of infants and children with BLLs equal to or greater than 5 micrograms per deciliter (5 µg/dL). The regions were all older industrial cities in New York, Pennsylvania, and the Cincinnati area. California and Florida were found to have very low levels, probably due to newer housing stock.

“These alarming findings show that, while our nation has made progress in addressing lead exposure, our public health successes are neither complete nor demographically consistent,” said Dr. Kaufman. “We have a long way to go, both in terms of contaminated water and residual lead-based paint, to reduce the disparities that put some of our children at disproportionate risk of exposure to lead.”



“Promoting a collaborative culture and an inclusive work environment accelerates our business by allowing us to break down barriers, change mindsets, and reveal our key strengths so we can unleash the full potential of our colleagues to better serve our clients, customers, and patients every day.”

Everett Cunningham, Senior Vice President, Commercial

The Black Women's Health Study focuses on an under-studied population

Data plays a vital role in the fight to close health disparities and Quest is proud of the role we play in that fight, whether it's leveraging our testing and insights from our data diagnostics or maximizing our collective expertise to support important studies that address the health needs of minority populations, like The Black Women's Health Study (BWHS).

The Black Women's Health Study began in Boston, Massachusetts in 1995 in response to the fact that, historically, far more health and medical studies focus on men than women, and even fewer include African American men and women. There had never been a medical study that looked at African American women exclusively. The study included 59,000 African American women. They received questionnaires every 2 years and, more recently, blood testing by Quest.

Based on the results from the BWHS, a study was published in 2016 that looked at the relationship between vitamin D and breast cancer. The study established a correlation between low vitamin D levels and an increased risk for breast cancer in African American

women. Because African American women have more pigmentation, they are less likely to absorb vitamin D. Of the study participants, 1,454 developed breast cancer between 1995 and 2013. The study looked at age and weight as well to determine if they were significant risk factors.

"It's about doing what's right and serving the community with the resources we have," said Harvey Kaufman, MD, Senior Medical Director, Medical Informatics. "We can do good with our core business of lab testing."

The key finding of the study, as suspected, is that African American women have an increased risk of breast cancer and that there is a relationship between having low vitamin D levels and an increased rate of breast cancer. It also found that obese women in the study had an increased rate of breast cancer.

While the study confirmed facts already known, it is significant because it was the first time this data had been collected and analyzed for a population that has been under-studied.



"My engagement with employees and colleagues is a powerful reinforcement of the value of diversity and how you need to make an effort to communicate with coworkers and provide a comfortable environment in which to do so in order to benefit from others' thinking."

Mark Guinan, Executive Vice President & Chief Financial Officer

Using data to help close gaps in healthcare

Harvey Kaufman, MD, Senior Medical Director, Medical Informatics, was the lead author of a Quest study published in *Diabetes Care* that found a 23% increase in new diabetes cases diagnosed in states where Medicaid was expanded under the Affordable Care Act, compared to a minimal increase of new cases in the non-Medicaid expansion states.

Early diagnosis and treatment of diabetes can lead to fewer complications and more effective disease management. The study suggests that increased access to care helps people get the simple blood test needed to diagnose diabetes. They will then hopefully develop treatment plans with their providers to prevent further disease progression.

While the study did not examine demographics beyond age and state, findings suggest that increasing access to healthcare could serve as a catalyst for improved health for minorities in particular. African Americans and Hispanic/Latino Americans are at a sharply increased risk for diabetes. U.S. Census Bureau data show that the uninsured rate among African Americans, Hispanic Americans, and Asian Americans declined by more than 4% from 2013 to 2014, coinciding with the Medicaid expansion. It can be concluded that access to healthcare and laboratory testing for these populations will increase rates of preventive screening and diagnosis.

The Quest study also suggests that preventive screening under the ACA may produce the same impact on chronic diseases and conditions beyond diabetes, including hypertension and chronic kidney disease.

There is great potential in using nationally representative, de-identified laboratory data to reveal insights into population health. If surveillance and monitoring of these data were implemented across a range of public and private sectors, we could identify where health disparities exist and whether they are being addressed, which would help the progress toward equality of care for all Americans.

Leading with our feet at the Sista Strut

With diagnostic services ranging from prenatal screenings to cervical and breast cancer testing, women's health has been and continues to be a priority and key focus area for Quest.

Each year, we demonstrate our commitment to improve healthcare for women not only through our test offerings, but also through our philanthropic and volunteering efforts.

This year, a team of Quest employees partnered with the Sista Strut St. Louis, Missouri Breast Cancer Walk to heighten awareness of breast cancer in women of color, provide information and resources to help save lives in the community, and promote early detection and the search for a cure. Team Quest raised over \$10,000 for the organization while supporting our patients and healthcare partners in the fight against cancer.

"We are very proud of our St. Louis-based employees, their families, and friends, who represented Quest Diagnostics at such a meaningful event. We look forward to again being a sponsor of the event in 2017," said Joe Huber, Director of Regional Marketing for the Great Midwest Region.



"With our access to data and our deep history in diagnostics, there is so much for Quest to contribute to the evolution of healthcare, like increasing access, improving quality with our customers and partners, and using technology to personalize care."

Carrie Eglinton Manner, Senior Vice President, Advanced Diagnostics

The power of partnership

Quest has established a network of external partners who share our commitment to educate, empower, and strengthen diverse communities. These partnerships support and drive progress toward achieving our business objectives:

- Attracting, developing, and retaining top diverse talent
- Empowering better health outcomes and closing the health disparities gap
- Identifying unique market opportunities to deliver enhanced and refined diagnostics insights to diverse communities
- Promoting diversity within the healthcare industry

Through mutually supportive partnerships with nonprofit organizations and professional associations, as well as civic and economic groups like those listed below, Quest has been able to glean direct insights into the challenges and opportunities in our communities, and authentically engage and enhance our relationships with diverse patient populations and healthcare professionals. Our partnerships include:

The Black Women's Health Imperative is the only national organization dedicated to improving the health and wellness of the nation's 21 million Black women and girls.

Catalyst is the leading nonprofit organization with the mission to accelerate progress for women through workplace inclusion.

The Congressional Black Caucus Political Education and Leadership Institute actively raises awareness of the issues affecting the African American community and America at large.

The Congressional Hispanic Caucus Institute has forged a critical pathway to developing the Next Generation of Latino Leaders® for nearly 40 years, creating a

transformative and lasting impact on Latino youth and our nation.

The Healthcare Businesswomen's Association is a global nonprofit organization dedicated to furthering the advancement and impact of women in healthcare worldwide.

The Human Rights Campaign Foundation, whose 2017 Corporate Equality Index is the national benchmarking tool on corporate policies and practices pertinent to lesbian, gay, bisexual, and transgender employees.

The National Association of Community Health Centers serves as the national healthcare advocacy organization for America's medically underserved and uninsured and the community health centers that serve as their healthcare home.

The National Association of Health Services Executives is a nonprofit association of Black healthcare executives founded in 1968 for the purpose of promoting the advancement and development of Black healthcare leaders, and elevating the quality of healthcare services rendered to minority and underserved communities.

The National Medical Association is the largest and oldest national organization representing African American physicians and their patients in the United States.

The National Sales Network is a 501(c)(3), nonprofit membership organization whose objective is to meet the professional and developmental needs of sales and sales management professionals and individuals who want to improve their professional sales skills.

Services & Advocacy for GLBT Elders is the country's largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual, and transgender older adults.

The National Medical Association's 114th Annual Convention



Quest was both a supporter and exhibitor at the National Medical Association's 114th Annual Convention and Scientific Assembly in August. The annual NMA conference is acclaimed as the nation's foremost forum on medical science and African American health. This year's theme was "True North Toward Health Care Equity" and sessions focused on reducing racial and ethnic healthcare disparities and improving health outcomes.

Representing Quest were executives from our Commercial, Human Resources, and Global Inclusion and Corporate Social Responsibility teams.

Empowering better health with diagnostic insights

Most people only interact with Quest Diagnostics when they need a lab test, usually at the guidance of a physician. A patient's specimen is taken for testing, and then the patient reviews the results with their medical care provider. While this is a vital part of our work, it's really just a snapshot of what we do at Quest. Our vast network of phlebotomists, couriers, specimen processors, lab and medical technologists, pathologists and medical experts work with healthcare professionals and patients to ensure that each specimen is treated with respect and compassion for the life or lives connected to it. After 50 years in the diagnostic information services business we've learned that the key to reaching our goals of building value and promoting a healthier world is to ensure quality in our testing and relationships. Quest is passionate about developing innovative, ground-breaking tests, products, and tools to enhance patient care, provide value to our clients, and transform information into knowledge and insights. Our access to more than 20 billion data points allows us to apply our years of understanding and research when looking at any specimen to ensure that the results we're delivering are accompanied by high-impact insights that care providers can use to make important decisions. In addition, we partner with organizations that share our focus on health so that we can pool data and resources to better understand the diseases that are impacting populations.

Empowering better health with diagnostic insights

With more than 20,000 phlebotomists, paramedics, and contract nurses, we service 1/3 of patients in the U.S. annually in our more than 2,200 Patient Service Centers

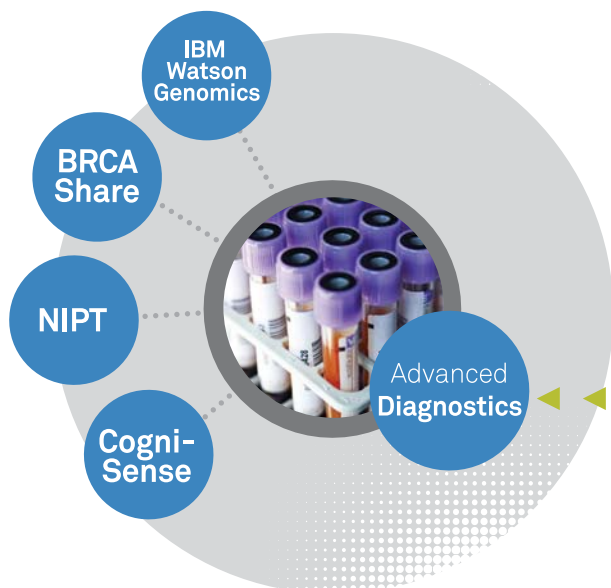
Manage Customer Relationships

We provide healthcare connectivity solutions to more than 250,000 clinician and hospital accounts.

More than 3 millions users access their test data using our MyQuest mobile health app.



General Diagnostics



MEDICAL DATA

With access to over 20 billion data points we are utilizing the insights provided by our test results to improve testing and treatment options and support population health.

The Specimen



Transport Specimens

We have 3,700 couriers on the road, making nearly 80,000 stops daily.

Our fleet of 23 aircraft transports specimens across the U.S. and around the world.



is part of every step of the process

The physician orders the test



Process Specimens



Test Specimens

From routine health and wellness screenings like cholesterol to more specialized vantage and esoteric testing like BRCA, Quest processes more than 160 million test requisitions each year in more than 25 laboratory facilities.



Report Test Results

Our medical staff, including 650 MDs and PhDs who are recognized leaders in their fields, are available to consult with doctors when they receive their patients' test results.



TEST RESULTS

50 years of innovation and insight

“Fifty years ago, Paul Brown began our company with the simple idea of finding a better way to deliver diagnostic insights that can empower better health. From this concept, Quest Diagnostics has evolved to become the leading provider of diagnostic information services, whose expertise, innovations, scale, and speed have been at the center of the U.S. healthcare system for the past half-century,” said Stephen Rusckowski, Chairman, President and CEO. “Our 43,000 employees are dedicated to meeting the coming challenges in healthcare and making this a healthier world.”

Quest Diagnostics was founded in April 1967 as Metropolitan Pathology Laboratory, Inc. (MetPath) in a two-bedroom apartment in Manhattan to provide better lab testing to area hospitals. Corning Glass Works acquired the company in 1982, grew the business through hundreds of acquisitions, and in 1997 spun it off as a publicly traded company under the name Quest Diagnostics.

Over the span of 50 years, Quest has developed countless innovative diagnostic information services, with several firsts for clinical laboratory tests in areas such as women’s health, genetics, infectious diseases, and cancer. Last year, the company was the first commercial laboratory to receive U.S. Food and Drug Administration emergency use authorization for a molecular Zika test.

Today, Quest provides thousands of laboratory services, from genetic tests to predict cancer risk, to biological tests for diabetes and heart disease. Derived from the world’s largest database of clinical lab results, the company’s diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors, and improve healthcare management. One in three American adults and one in two physicians and hospitals use the company’s services each year.

Quest is recognized as a leading company by organizations and publications, such as *Fortune*, *Barron’s*, the Dow Jones Sustainability Index, and others. The company is the only diagnostic information services provider included in *Fortune’s* World’s Most Admired Companies.



Managing supplier relationships

In order for Quest Diagnostics to provide an industry-leading array of testing and services, we rely heavily on a large and diverse domestic and international supply chain. Coordination between our laboratories and suppliers is critical to the success of our operations. By examining order patterns and freight costs, and optimizing our shipment methods, we are able to reduce the cost of our extended supply chain as well as lower fuel consumption and packaging. As we move forward, we are looking at using advanced analytics to further reduce our environmental footprint by targeting changes in packaging, freight/fuel consumption, and waste generation.

Quest Diagnostics awards business to suppliers by using a competitive procurement process that focuses on continuous improvement in technology, practices, quality, service, and total cost. In order to participate in our bid process, a supplier must register with our Supplier Diversity Program. We believe that working with small, diverse suppliers supports our business objectives. Quest looks to support minority, women, and service-disabled, veteran-owned, small business communities, including those in historically underutilized business zones. Our local purchasing guidelines require us to look for and work with a diverse supplier if one is available that meets corporate standards and local needs. This strategy contributes to the overall economic growth and expansion of our business as well as the well-being of the communities we serve.

We have invested in an industry-leading Supplier Quality organization that proactively assures product quality through a variety of approaches, including on-site supplier surveys, to monitor our supply chain. When issues do arise, we work jointly with our suppliers to identify the root cause and implement permanent corrective actions through our Supplier Corrective Action program.

To ensure we are partnering with suppliers that share our commitment to sustainability, quality, technology, and efficiency, we use the Quest Supplier Business Engagement Model (SEBM) a systematic approach to choosing, managing, and acknowledging industry-leading suppliers. Through our SBEM process, we are able to identify suppliers that can collaborate with Quest to ensure superior customer service and find innovative solutions to shared challenges. The value of these relationships is beyond the product that Quest Diagnostics is buying and lies in the supplier's enterprise-wide engagement with Quest Diagnostics. Many of our suppliers have already demonstrated a commitment to corporate responsibility and our contracts require that all of our suppliers abide by our Code of Conduct to ensure alignment with our values. We reward suppliers who align with our values and demonstrate strong performance with additional contracts and increased business.



Promoting a Healthier World

We understand the impact health literacy has on our patients and healthcare partners. That's why we're committed to empowering every person we serve with the information and insights they need to make better decisions about their health. By partnering with our customers, patients, and nonprofits we're improving access to testing and information that can change lives. We're also leveraging technology to ensure our employees are able to live their healthiest lives at and outside of work.

In 2016, Quest donated more than \$4.8 million dollars to nonprofit organizations that share our commitment to health, community, and the environment. We also provided more than \$60 million in donated services to ensure that patients received the testing they needed.



“Our employees and suppliers share the same commitment to empowering better health with diagnostic insights by delivering top quality service throughout our value chain. Behind every test specimen is a life and it's our job to ensure they have the information they need to live the healthiest life possible.”

James Davis, Executive Vice President, General Diagnostics



Providing greater access to testing

According to the American Clinical Laboratory Association, lab tests guide more than 70% of medical decisions, which means that giving patients access to testing is just as important as getting them to the doctor. We believe the cost of testing shouldn't be a barrier to care, so Quest Diagnostics offers assistance programs to help make sure that every patient has access to affordable testing.

Through the Uninsured Patient Program (UPP), physicians refer uninsured patients to Quest for discounted testing. Test requisitions for participating patients are marked "UPP" so Quest knows that the patients are uninsured and how to bill them.

The Patient Financial Assistance program provides laboratory testing to patients at a reduced fee or at no charge, provided certain conditions are met. Patients may apply for financial assistance after receiving a bill for services.

One important laboratory test for which Quest offers supplemental financial assistance is the QNatal™ Advanced noninvasive prenatal screening test. QNatal

Advanced can help determine if an unborn baby is at greater risk of certain birth defects caused by abnormal changes in chromosomes.

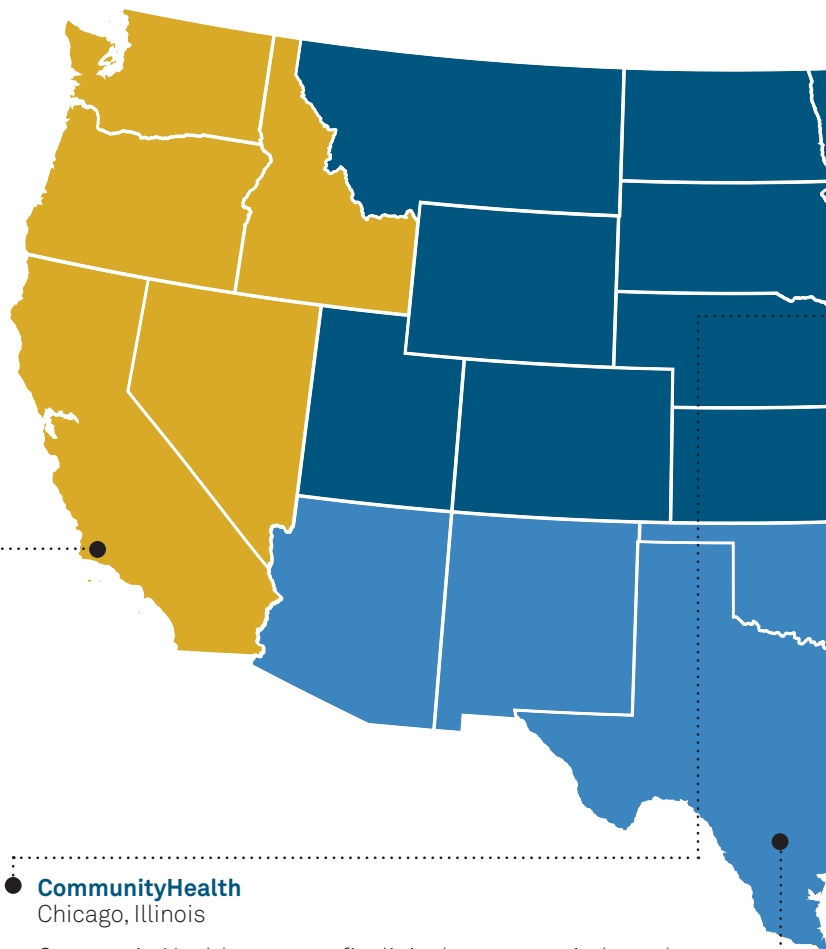
Another financial assistance program is the Athena Alliance Program, which helps remove financial barriers to specialized neurology testing. Each patient has an individual specialist and a team of dedicated personnel to support them from the time of test ordering to the test results. Athena's tiered financial assistance program is based on income levels, with improved financial assistance for families up to 600% of Federal Poverty Level.

Athena handles all billing of insurance and will file appeals, as needed, on behalf of the patient. Athena tailors financial assistance solutions for patients in all 50 U.S. states, regardless of insurer, based on current published Federal Household Income Guidelines.

Quest also offers payment plans to help make sure that affordability does not stand in the way of care.

Collaborating with health partners to improve care

We recognize that Quest can play a vital role in creating a healthier world by donating our services to clinics and nonprofits. These clinics then use our insights to make critical decisions about treatment and care that impact their patients and set them on a course to manage their health. Below are some of the clinics and nonprofits that Quest supports with donated laboratory services.



● **Venice Family Clinic**
Venice, California

The Venice Family Clinic is a large community clinic on the west side of Los Angeles, providing high-quality medical care as well as personal care, like shower facilities and new clothing, to a severely underinsured patient population, including 3,200 people who are homeless. Over the last 23 years, Quest has partnered with Venice to provide a full range of in-kind lab testing services for over 24,000 patients annually. Quest has also supported Venice Family Clinic with staff training and assessments of their lab processes.

“This is not just a clinic that provides healthcare; they truly care about the patients and work to remove barriers to care,” said Rob Moverley, Vice President and General Manager, West Region, Quest Diagnostics.

● **CommunityHealth**
Chicago, Illinois

CommunityHealth, a nonprofit clinic that runs entirely on donations, is the country’s largest community clinic, treating patients who do not have insurance. Quest’s partnership with CommunityHealth began more than 20 years ago, when MetPath began providing lab services for the clinic. Quest donates our full menu of lab testing services to the clinic’s 10,000 patients.

“The services that Quest donates make all the difference in the world to our patients. Quest allows them to get blood work and other lab services that the clinic doctors prescribe, to follow up with and manage their care,” said Laura Ciresi Starr, Director of Development & Communications, CommunityHealth.

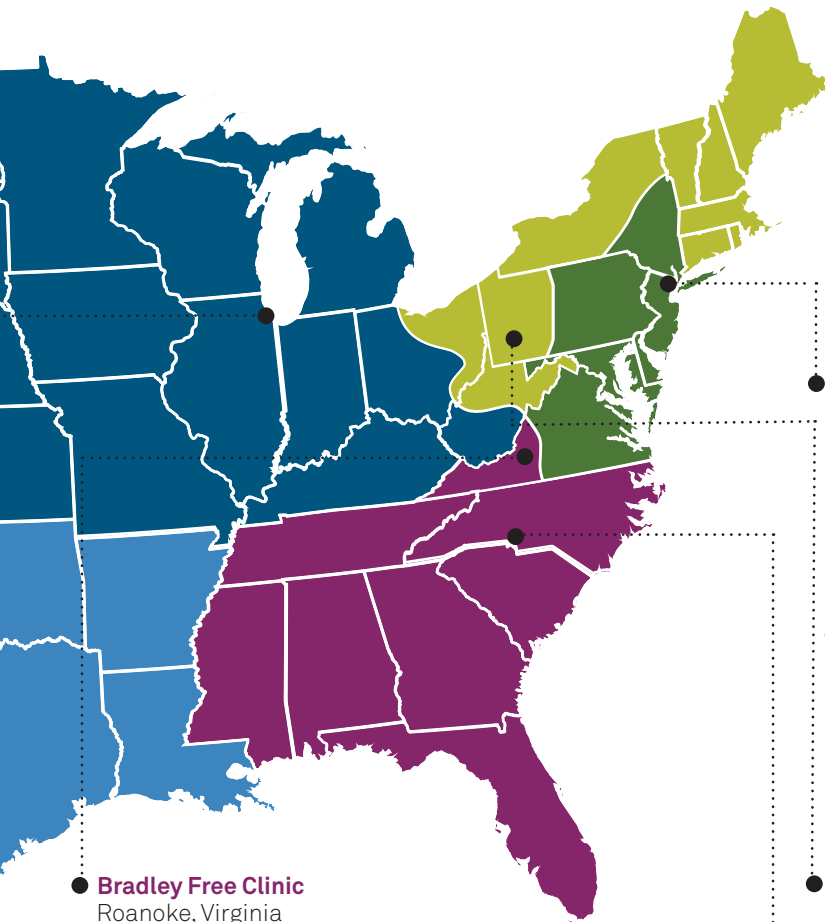
● **CommuniCare Health Centers**
San Antonio, Texas

CommuniCare is a full-service healthcare system for traditionally underserved patient populations, with locations in several counties. Quest has been donating laboratory services for CommuniCare patients who cannot afford testing for about 5 years. The donated services amount to \$60,000 in testing per year.

“Quest has been a wonderful partner in the care of our patients as we work together toward better patient outcomes. Working with Quest allows us to take a breath and not worry about one aspect of our patient care,” said Robert Milks, Vice President and Chief Operating Officer, CommuniCare Health Centers.

Regional Map Key

West Region	Southeast Region
Great Midwest Region	North Region
Southwest Region	East Region



● **Bergen Volunteer Medical Initiative**
Hackensack, New Jersey

Since BVMi opened in November 2009, Quest has been the sole provider of diagnostic testing and laboratory services for their patients, 75% of whom require laboratory testing services. Providing the lab work that uninsured patients need plays a vital role in improving the quality of life in the community and in keeping emergency room costs and visits to a minimum.

“This relationship is a true example of partnering with local nonprofits who share our commitment to improving public health and creating a healthier world,” said Bill Catogge, Senior Employee Relations Partner, Quest Diagnostics.

● **Catholic Charities Free Health Care Center**
Pittsburgh, Pennsylvania

The Catholic Charities Free Health Care Center provides cost-free healthcare to those in need. Quest provides a discount on laboratory testing for their clients, which saves the clinic \$40,000 annually. Quest is the sole lab provider for the clinic and many Quest employees volunteer there to support the excellent work they do in the community.

“It is through our partnership with Quest that we have been able to provide quality diagnostic care that allowed us to ensure our clients’ healing and health and, most importantly, to treat those who are in crisis,” said Susan Rauscher, Executive Director, Catholic Charities of the Diocese of Pittsburgh.

● **Bradley Free Clinic**
Roanoke, Virginia

The Bradley Free Clinic services uninsured patients in Roanoke Valley. They provide free, compassionate, and high-quality medical, dental, pharmaceutical, and preventive healthcare services for residents who lack the resources necessary to maintain their health and productivity, using volunteer healthcare professionals. Our subsidiary, Solstas Laboratories, has been supporting Bradley Free Clinic with laboratory services for several years. Solstas’s donated laboratory services include routine and women’s health testing.

● **HarborPath, Inc.**
Charlotte, North Carolina

In partnership with HarborPath, a nonprofit organization that provides access to life-saving medications for uninsured people living with chronic illnesses, Quest provides free hepatitis C resistance testing to eligible uninsured individuals in 16 southern states.

“Our collaboration with Quest marks a milestone for HarborPath. The medication that we provide cures liver disease. By making the testing available, we are helping save the lives of people who otherwise would not have access to this medication,” said Ken Trogdon, Jr., President, HarborPath.

Developing financial wellness in our employees

Financial fitness is as important as physical health to a person's overall wellbeing. Empowering our employees with the tools and resources to take charge of their financial security is an important investment in supporting their general wellness as well as creating a more engaging and inspiring workplace.

Quest partnered with Fidelity Investments to launch Your Quest for Financial Wellness, a program to help employees with budgeting, paying down debt, saving for college, and planning for retirement. The program offers online assessments to gauge financial health, webinars and planning tools to help manage personal finances and plan for retirement, and access to Fidelity counselors for one-on-one assistance.

The Fidelity team, in partnership with Quest's Total Rewards team, developed a multi-year financial wellness calendar to drive program participation and growth. The first feature was a financial assessment campaign called Know Your Numbers, which was followed by a personal progress report, and Fidelity's Planning and Guidance Center rollout, which helps employees to navigate the system.

Taking action with integrity using our new Code of Ethics

Quest has a long-standing commitment to, and history of, doing business the right way. We are proud to be an industry leader in integrity and ethics and a company that serves our patients, customers, and shareholders with the highest ethical standards.

Our Code of Ethics crystallizes for each Quest employee, contractor, vendor, and other stakeholders that we must build our company and our brand by holding ourselves personally responsible for living our company's values and continually operating with honesty, fairness, and integrity.

In 2016, Quest introduced the new Action with Integrity Code of Ethics, which outlines our key policies and guiding principles, as well as reaffirms the importance of acting with integrity to achieve our goals of promoting a healthier world, building value, and creating an inspiring workplace.

To learn more about Quest's Action with Integrity Code of Ethics program, please visit: QuestDiagnostics.com/home/about/operations/integrity.html



"We are proud to be industry leaders in ethics and integrity. Integrity is one of our Values, and reflects who we are as a company and as individuals. Acting with integrity and living our Values is critical to our success."

Tim Sharpe, Vice President, Compliance

Action from Insights—Empowering our employees and their dependents

Empowering our employees to better manage their health is an imperative for Quest, because our employees are the heart of our business. In 2016, our HealthyQuest employee wellness program celebrated 11 years of improving health literacy and inspiring healthy lifestyles. Blueprint for Wellness®, the cornerstone of HealthyQuest, reached 17 years, with 65% of our own employees and dependents participating in this annual lab-based, health risk-assessment service. They're in good company: Quest administered 3 million Blueprint for Wellness screenings to other companies' workforces in 2016.

Because the healthcare landscape has changed dramatically over the past several years, we are looking for innovative ways to help our employees understand the healthcare system, their own health risks, and the steps they can take to improve their health. As a part of our commitment to employee wellness, Jay Wohlgemuth MD, Senior Vice President, R&D, Medical and Chief Medical Officer, assumed ownership of employee health.

"Healthcare is complicated and expensive. We're tackling this problem head-on with Health in Your Hands, which empowers Quest employees to be smarter healthcare consumers and encourages them to seek the right care, at the right place, at the right time," said Dr. Wohlgemuth, who is also known by employees as Dr. Jay. "In 2016 we introduced new programs to enable and empower

employees and their dependents to take control of their health."

Over the last year, Dr. Jay and his team traveled across the country to learn from our employees about their experiences with healthcare and the challenges they were facing. That feedback helped the team introduce new tools and programs to improve care, identify risk, and lower costs for employees. One example was the introduction of Grand Rounds, a service that connects members with first-class physicians and thought leaders in their medical fields who can provide members with second opinions, giving those who face critical health challenges an advocate to help them navigate through a diagnosis and treatment plan.

Dr. Jay continues to seek feedback from employees with the launch of the "Ask Dr. Jay" email box, where employees can share their input, ask questions about their personal health, or provide suggestions about our health plans. As a next step, Dr. Jay and his team are introducing a service to help employees navigate the complicated topic of prescription drugs as well as new resources to help employees steer their lab testing to Quest. In addition, the team will focus on targeted outreach with Blueprint for Wellness participants who are at risk for chronic disease and connect them with support services.



"For 50 years, Quest has been at the center of healthcare, providing life-changing results. We leverage our data and experience to speak out on health trends and support a broad range of patient advocacy organizations. The driving force behind our efforts is our employees who give their time and talents to help our patients and communities. One employee recently gave her kidney to help a 16-year old girl with Lupus."

Gary Samuels, Vice President, Corporate Communications

Helping employees when disaster strikes

Rain, flooding, and hurricanes are no match for our employees. Every time a disaster hits, we learn about the extraordinary measures they take to fulfill their roles and take care of our business, so of course we want to take care of them. Quest employees were impacted by three different natural disasters this year: flooding in Houston, TX in April; flooding in Louisiana in August; and Hurricane Matthew, which affected Florida, Georgia, and North and South Carolina in October. Luckily, Quest's Employee Disaster Relief program was able to respond quickly and provide assistance to those affected.

Quest Diagnostics' Employee Disaster Relief Program responds to disasters once the Federal Emergency Management Agency (FEMA) declares a state of emergency. There is a team in place at Quest that provides employees needing assistance with the option to apply for a grant and/or loan to help them stay on their feet during these disasters. The team collects the applications, evaluates the situations, and approves the applications as quickly as possible so the funds can be disbursed promptly. In 2016, 26 employees received grants totaling \$43,200, and 30 employees received loans totaling \$57,354.

Yvonne Martinez, Senior Employee Relations Partner, who responded to the Houston floods, said that the Quest relief team works fast in these situations because this is often the only timely relief employees will receive while waiting for insurance coverage and other aid. "It is a powerful message for employees that our company provides financial assistance to help them get back on their feet," said Martinez. "Employees respond unfailingly to the call for financial donations whenever the need arises."

Quest provides assistance through both the Employee Disaster Relief Grant Program and the Interest-Free Loan Program. In the grant program, employee donations are matched by Quest and grants of up to \$2,000 are awarded according to validated need. Grants do not need to be repaid. In the loan program, colleagues severely impacted by a qualifying natural disaster can apply for interest-free loans of up to \$3,000. These loans may be repaid through payroll deductions over a two-year time period.

Linda Behmke, Senior Project Manager, Quest Management System, is working with Bergen County United Way in New Jersey to enhance the way Quest administers the disaster relief program. United Way is developing an online portal for handling both application submissions and employee donations, which will improve the process in several ways.

Employee access—During an emergency, affected employees can't always access the Quest system. The new app allows access from outside the Quest network, from any device.

Application processing—Applications will be reviewed by social workers at Bergen County United Way instead of Quest employees, which guarantees objectivity and a streamlined process for efficiency.

Increase in available funds—Employees can donate via the portal in two ways, a one-time payment via credit card or Paypal; or ongoing paycheck deductions, creating a pool of funds to be disbursed when national emergencies are declared.



Keeping employees safe on the job

We empower our 43,000 employees to take an active role in their own health and safety, and that of their coworkers. Our Environment, Health and Safety (EHS) program reduces the risk of injury by continuously improving procedures, responsibly selecting safe equipment, and increasing employee competence through training. We provide EHS training to all new employees and we retrain current employees annually to help ensure safe work practices. Additionally, we train employees who join Quest as part of an acquisition on our EHS practices.

We're proud to say that these efforts have resulted in an injury rate of 1.72 per 100 full-time employee (FTE), which is less than our 2015 injury rate as well as the general industry Occupational Safety and Health Administration Recordable rate of 3.2 per 100 workers. We also had a lost workday rate of 0.52 cases per 100 FTE.

Telematics helps us reward our Logistics team

Our customers rely on Quest for world-class service, which includes getting their patients' specimens from their offices to our labs safely and efficiently. Our talented logistics teams make more than 80,000 stops daily in our fleet of 3,700 courier vehicles. To help reinforce and reward the safe driving practices of these essential employees, in early 2016 we started outfitting our courier vehicles with onboard telematics technology.

The use of telematics is considered an industry best practice that will improve both driver safety and vehicle efficiency. The technology is connected to the car's electronics and transmits data to a central location on a continuous real-time basis. Once installed, it establishes

a performance baseline for the driver and then sets up alerts to identify and correct high-risk behaviors like speeding or not wearing a seatbelt. In addition, it tracks engine performance and mileage data to ensure maintenance is scheduled appropriately, keeping our fleet at peak performance. The collected data results in a driver scorecard that drivers can use to optimize their behavior behind the wheel.

In addition to driving behavior, the device tracks fuel efficiency and idling data for better visibility and management of environmental impact.

San Diego Logistics team models safe driving

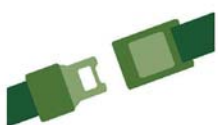
Our San Diego, California Logistics team recently celebrated 1.5 million miles without a preventable vehicle collision. It has been 545 days, and the 43-member team's streak is still going strong. This particular team picks up client specimens from Yuma, Arizona, to Tijuana, Mexico, to Temecula/Murrieta, California and covers approximately 900,000 miles each year.

"Our employees take safe driving very seriously. We are proud of their accomplishment and will strive to continue the streak for another million miles," said Dale Cieslinski, Fleet Administrator, Quest Diagnostics.

To celebrate this tremendous accomplishment, the region presented the team with a trophy and held a recognition event to encourage others to model safe driving behavior.

What will be measured?

Seatbelt use



Speeding



Acceleration



Braking



Cornering



Idling



Promoting environmental sustainability

We recognize that business activities like acquisitions, restructuring, and maximizing operational efficiency can have an impact on the earth and its resources. We are committed to monitoring and assessing this impact, conserving resources, and minimizing any harmful effects our operations may have.

At the corporate level, we use industry benchmarks like the Carbon Disclosure Project and the Dow Jones Sustainability Index to track our progress and guide us on our path to continuous improvement.

In addition, we foster a GreenQuest culture in which we seek opportunities to reduce waste and lower our environmental impact. At the core of the GreenQuest initiative is the GreenTeams program. Every key site is encouraged to establish a group of employee volunteers that collaborate to develop eco-friendly initiatives that not only positively affect the environment, but also enrich our company as a whole. Projects have included recycling batteries, electronic waste, ink and toner cartridges, and sneakers and clothing, and donating proceeds to local charities. These small, everyday efforts come together to make a big difference.

Quest earns a place in *Newsweek* Green Rankings

Quest's commitment to conserving resources and reducing our environmental footprint has not gone unnoticed. We were ranked 182nd of the top 500 U.S. companies on the 2016 *Newsweek* Green Rankings, one of the world's most recognized assessments of corporate environmental performance. Based on research from Corporate Knights Capital and HIP (Human Impact + Profit) Investor Inc., the *Newsweek* Green Rankings project ranks the 500 largest publicly traded companies in the United States (the U.S. 500) and the 500 largest publicly traded companies globally (the Global 500) on overall environmental performance. This honor is a clear indicator that our GreenQuest initiative is working.

"These recognitions reflect our enduring commitment to creating a healthier world, which not only benefits our employees, but also the communities in which we operate," said Tom Heeley, Corporate Environment, Health & Safety Manager, Quest Diagnostics.

Environmental Impact 2016

	2016	2015
Square Footage of Facilities*	5,643,451	6,185,315
Indirect Energy Consumption (TJ)	1,027	1,073
Direct Energy Consumption (TJ)	1,284	1,297
Scope 1 CO2 Emissions (Metric Tons)	83,570	83,929
Scope 2 CO2 Emissions (Metric Tons)**	137,295	145,724
Scope 3 CO2 Emissions (Metric Tons)	35,736	41,299
Water Consumption (Cubic Meters)	746,694	777,263
Chemical Waste (Metric Tons)	1,856	2,046
General Waste (Metric Tons)	8,595	8,356
Recyclable Waste (Metric Tons)	9,544	10,204
Bio-Hazardous Waste (Metric Tons)	8,122	8,014

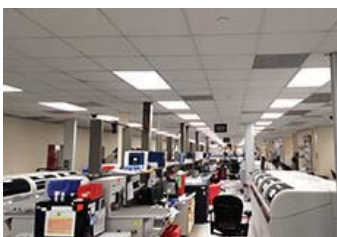
*Environmental impact metrics are based on the square footage of our larger facilities and the outcomes we can measure directly.

**The Scope 2 CO2 emissions include an estimate of the impact of an additional 3.6 million square feet of patient service centers. The reduction of ~6% in 2016 was the result of our use of Renewable Energy Credits (RECs) and the reorganization of some locations.

Marlborough “Lab of the Future” earns LEED green building certification

Quest’s 209,000-square-foot “Lab of the Future” recently achieved LEED-certified status for Interior Design and Construction from the U.S. Green Building Council. LEED, which stands for Leadership in Energy and Environmental Design, is the most widely used third-party verification for green buildings. LEED-certified buildings are resource efficient, using less water and energy and emitting fewer greenhouse gases.

The Marlborough, Massachusetts lab serves as the heart of the company’s North Region and has about 1,000 employees. Environmentally friendly features of the building include Energy Star appliances and computers, a non-smoking campus, showers for walkers or bike riders, low flow toilets and sinks, reclaimed materials, recycling, and occupancy sensors to turn off lights. In addition, most building materials in the Quest Diagnostics facility were manufactured within a 500-mile radius, and construction materials included Forest Stewardship Council certified wood from qualified sources not harmful to ecosystems.



Houston lab reduces its environmental impact

The Quest Diagnostics facility in Houston, Texas, underwent a lighting renovation this year to improve efficiency and reduce cost and carbon emissions. The project retrofitted 1,068 fluorescent fixtures with T8 and CFL bulbs, and replaced them with LED bulbs.

The project calculated the original annual electrical usage for the fixtures as 553,434 kWhs and the projected annual usage after the LED replacement as 329,288 kWhs. This equates to an annual savings of 224,146 kWhs, a 40% reduction, and 116 fewer metric tonnes of CO2 emissions. The cost of the project was \$89,604, with a utility district rebate of \$16,768, for a net cost of \$72,836. The projected annual saving in electricity and maintenance is \$35,633.

“This project provides better and more efficient lighting, reduces energy consumption and ongoing maintenance, and supports our GreenQuest initiative to reduce the impact of our operations on the environment,” said Nick Milillo, National EHS Director, Quest Diagnostics. “Our employees are thrilled with the cleaner and brighter light produced by the LED bulbs. We would like to recognize Chad Richards, SW Regional GM; Kristie Drew, Houston Lab Operations Manager; and Wayne Tisler, Facilities Manager, for their leadership, initiative, and hard work on this project.”



“The requirements for becoming a LEED-certified lab are comprehensive. They cover dozens of ways we can show that we’re reducing our ecological footprint by using design and construction materials that reduce water use and energy consumption.”

Denis Gallagher, Vice President and General Manager, North Region

Creating an Inspiring Workplace

At the heart of our business, we seek to empower and inspire people to live healthier lives. As we strive to become the highest-performing and most admired clinical laboratory company in the country, we are harnessing the collective power of our diverse workforce to create an inspiring and inclusive workplace that helps us achieve our goals.

We have put renewed effort into fostering a culture that encourages employees to bring their unique perspectives, cultures, and experiences to the workplace; provides employees with opportunities to learn, grow, and have their voices heard; and, inspires employees to bring their authentic selves to work every day.

We are proud to share the sentiments of our colleagues across the company.

“There are many programs available to women at all levels, from leadership skills development, mentoring programs and community outreach, to the many Employee Business Networks available to all. I have had the opportunity to meet some extraordinary mentors, both male and female, in my 21 years with the company. I wouldn’t be the person I am today without the help, advice, and encouragement I’ve received from my mentors.”

Maite Lasmarias
Regional Operations Director



“Great companies draw energy and inspiration from many sources. Seeing the potential in every employee and valuing their different abilities generates more innovation and better performance!”

Rich Bevan
Executive Director,
Growth Initiatives, Commercial



“I have been fortunate during my time at Quest to have been afforded unbelievable opportunities to grow, both personally and professionally, in an environment that allows me to bring my authentic self to the workplace.”

Omar Joseph
Marketing
Communications Director



“The biggest bonus of joining the military is leadership. When I came to Quest, that fundamental leadership was still the same, and it’s why my team is so close.”

Autumn Church
Logistics Manager



“People are often surprised to learn that I am an LGBTQ ally. The culture of inclusion at Quest Diagnostics means any employee can be involved, be their authentic self, and challenge the mold.”

Heather Lucore
Implementation Manager,
Professional Laboratory Services



“A diverse and inclusive workforce fosters higher levels of creativity and innovation. By making sure all of our employees are respected, valued, and seen for who they are as individuals, we create a culture of trust and belonging, where people can do their very best, offer varied perspectives, challenge long-accepted views, and develop a wide array of creative ideas and solutions.”

Mike Prevoznik
Senior Vice President
and General Counsel



“As member of the Hispanic Latino EBN, I have the ability to be instrumental in the experiences of others, which brings me great satisfaction and allows me to achieve one of my passions. The motivation that comes from the opportunities to grow professionally and share passions, values, and inspiration with others is invaluable, and it sums up by my experience at Quest.”

Brenda Pereira
QMS Sr. Project Manager
Process Excellence



Driving innovation with our Employee Business Networks

Our Employee Business Networks (EBNs) continue to gain momentum in support of our corporate and global inclusion goals, such as fostering a culture of inclusion, developing employees, enhancing the company's market presence, attracting and retaining talent, and engaging our local communities.

EBN leaders and members frequently attend events hosted by like-minded nonprofits and business organizations to share strategies and develop leadership. Our employees' involvement in these events provides networking and leadership training, which strengthens our engagement with diverse communities and ultimately allow us to better serve our client populations.

Employee Business Networks

- African American Business Leaders
- Caregivers
- DiverseAbilities
- Hispanic Latino
- Pride
- Veterans
- Women in Leadership
- Young Professionals

African American Business Leaders EBN leader attends Congressional Black Caucus Foundation Annual Legislative Conference

On September 15, 2016, John Boucard, Patient Services Supervisor, and co-lead of the African American Business Leaders (ABL) EBN, attended the Congressional Black Caucus Foundation's Annual Legislative Conference (ALC) in Washington, D.C. The ALC is a platform to discuss policies, legislation, and other issues impacting African Americans in the United States and globally. The event highlighted many issues affecting the Black community, such as health and economic disparities, and American justice system reforms.



"I am thankful for the opportunity to attend the ALC. The information I received will serve me well as I help to steer ABL's efforts, including our partnership with Quest's Government Affairs team. This partnership is one of many ways we hope to give back to the community while also fulfilling Quest's objectives," said John.

DiverseAbilities Network paving the way for inclusion in Atlanta

DiverseAbilities seeks to broaden opportunities for employees by making accommodations available during the hiring process and working with caregivers, advocates, and job coaches to ensure candidates' and employees' success. Our Atlanta, Georgia lab is leading the way by hiring several employees with autism. In support of the initiative, supervisors and employees in Atlanta were trained for working with and managing individuals on the autism spectrum. Based on the success of the Atlanta program, Quest will look to expand the program to other specimen-processing locations.

Hispanic Latino EBN leader attends Congressional Hispanic Caucus Institute Conference

As a co-leader to the Hispanic Latino Employee Business Network, Brenda Pereira, QMS Sr. Project Manager, Process Excellence, attended the Congressional Hispanic Caucus Institute's Public Policy Conference in September 2016. The Congressional Hispanic Caucus Institute is a nonprofit organization that provides leadership development programs and educational services to students and young emerging leaders. The conference presents key topics of interest to the Latin community.

"Attending the conference provided an extremely valuable networking opportunity. I met and engaged with many professionals whom I can now remain in contact with. We had the privilege of having Dianna Marrero, Director of *The Hill* newspaper based out of Washington, as a guest at one of our meetings. Dianna, who was instrumental in



launching *The Latino Hill*, shared her growth, experiences and the tools available to us through her newspaper that link nicely to our business,” said Brenda.

Pride EBN leaders attend the Out and Equal 2016 Workplace Summit

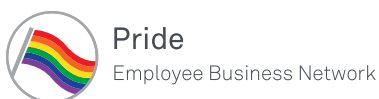
Quest’s Pride EBN co-leads Heather Lucore, Implementation Manager, Professional Lab Services, and Kayt Stewart, Sr. Specialist, Customer Solutions, attended the 2016 Out and Equal Workplace Summit held in Orlando, Florida, October 5-7.

Out & Equal Workplace Advocates is the preeminent non-profit organization working to achieve global lesbian, gay, bisexual, and transgender workplace equality.

“We attended sessions that represented a range of topics, including how technology can foster and accelerate an inclusive organization, and promoting diversity within the LGBT business community. We are looking forward to building partnerships and implementing several of these new concepts at Quest,” said Kayt.

Veterans Network launches mentoring website

Veterans bring many desirable and transferrable military skills to the workforce; however, navigating the waters of a transition from service member to civilian can sometimes be challenging. This year, John Miller, Sr. Director, Program Management, and Sean O’Gorman, Account Manager, Business Relationship Management, co-leads of the Veterans Network, announced an innovative new online veteran mentoring platform. The site lets veterans who are seeking help with career development connect with mentors at Quest. Quest employees who are military veterans and have knowledge about transitioning into the workforce, or about Quest in particular, are encouraged to sign up as mentors. The website features guest bloggers and updates on Quest benefits specific to veterans. Users can also participate in communication groups based on job function.



Women in Leadership network earns ACE award

In 2009, 12 senior women leaders launched Quest’s Women in Leadership (WIL) network to develop a strong talent pipeline and advance the company’s gender diversity and inclusion goals. Seven years later, WIL has a membership of 1,200 in 25 chapters across the country.

The Healthcare Businesswomen’s Association (HBA) recognized Quest’s WIL network this year with its prestigious ACE (Advancement, Commitment, Engagement) Award. Presented at the 2016 HBA annual conference in St. Louis, the award recognizes internal leadership programs that promote and empower the progress of women in their organizations and serve as models for the industry.

At Quest, women make up 70% of the employee workforce. By increasing leadership, education, and networking opportunities for women, WIL creates a sustainable and competitive advantage for the company.



Investing in employees through our Good Jobs Strategy

Our employees are the heart of Quest, whether they work in the lab, manage our client relationships, or deliver our specimens. We're focusing on retaining the innovative spirit and unique perspectives of our employees with our Good Jobs Strategy. *The Good Jobs Strategy* by Zeynep Ton is widely respected as a best practice plan for investing in employees. It focuses on simplifying the hiring and onboarding process, utilizing workforce planning so

employees can manage personal and professional needs, cross-training employees to empower career progression, standardizing and investing in supervisors, and rewarding employees in multiple ways to build loyalty.

Quest's implementation of the strategy concentrated on better understanding the needs of our employees and the barriers they were encountering. Then, we focused our efforts on ways to improve their experiences. We improved our process for scheduling time off to ensure consistency. To improve hiring and promotion decisions, we used behavioral-based interviewing to improve supervisor capability to select the right employees and aggressively drive career path progression. Finally, we developed a comprehensive communications framework from the supervisor level to the front line to clearly express our commitment to employee development.

Since starting our journey, turnover has declined in several of our business regions. We optimistically expect similar results as we implement the strategy across our organization.



Zeynep Tom, author of *The Good Jobs Strategy*

LeadingQuest Academies focus on building leaders

As part of our commitment to recruiting, retaining, and developing talented employees. Quest created two learning and development programs specifically focused on investing in our directors and supervisors for the future.

LeadingQuest Academy, a 12-month development program, hosted 3 sessions in 2016 in which more than 125 senior leaders participated. The Academy features a 5-day workshop lead by a member of the Senior Management Team and internal and external faculty. It also includes interactive business simulation, real-world SMT-sponsored projects, a 360-degree feedback survey before and after the program, and peer feedback throughout. Quest is committed to continuing the program and will host multiple sessions to reach our top 400 leaders.

Quest also launched LQSA (LeadingQuest Supervisor Academy) for front-line supervisors. We hosted over 50

participants in 2 programs and will expand to 6 programs in 2017 focusing initially on front-line supervisors in Patient Services, Customer Services, Logistics, Specimen Processing, and Lab Support.

The objectives of the LQSA are:

- Connect to Quest's One Vision, Two Strategies, Three Goals, and our Everyday Excellence Principles
- Increase the ability of supervisors to engage with and inspire their workforce and themselves
- Understand the Quest Management System, to ensure that change management, project management, and continuous improvement skills and behaviors are effectively applied to projects and daily work
- Build a network of relationships across Quest
- Build a common standard of leadership competencies

Honoring leaders who inspire

Creating an inspiring workplace is a lofty goal and we believe in approaching it from multiple angles, whether it's investing in our frontline employees through our Good Jobs Strategy or honoring the leaders who live that goal. One of our company-wide Quest Excellence Awards, the Inspirational Leadership Award, celebrates employees who embody our core values, support the success and development of others, bring optimism and passion to their work, and inspire colleagues to optimize their potential. Out of more than 230 nominees, six winners of the Inspirational Leadership Award were announced at a special recognition ceremony as part of Quest's 2016 National Leadership Meeting in Jersey City, New Jersey.

Jennifer Conley

HR Business Partner – Collegeville, Pennsylvania

Jennifer Conley worked with the Logistics organization to help launch two National Operations Centers (NOCs), each of which merged 10 service centers into a single team. This was a temporary assignment outside of Conley's functional area, and it took her 1,200 miles away from home. To launch the NOCs, Conley helped establish physical locations, hire employees, establish policies and procedures, implement pay plans, and more.

Conley epitomizes what Quest looks for in a Human Resources leader. She understands people, and people naturally connect with and trust her. Her unique talent for finding the deep motivation in an individual and using it to help them grow and problem-solve makes her a truly inspiring leader.

Eyas El-Jamal

Manager, Specimen Processing – Tampa, Florida

Eyas El-Jamal began as an engineer in computer systems and became a Specimen Processing Manager, using his talent for motivating people and helping them grow to increase productivity and efficiency. El-Jamal is recognized by his team for putting their performance above his own career growth, and for encouraging the team to see the personal stories behind the patient specimens they handle.

Troy Hitzeman

Manager, Field Operations, DLO – Oklahoma City, Oklahoma

Troy Hitzeman has made the Field Operations training program into one of the best at Quest. He helped develop Phlebotomy Academy, which hires people with positive attitudes and quickly trains them to be phlebotomists. Hitzeman teaches employee classes on servant leadership, and models inspiring leadership with his patience, kindness, and respect. Hitzeman's colleagues perceive him not only as a part of the team, but as a true leader.

Mark Morris

Manager, Key Account Solutions, Employer Solutions – Lenexa, Kansas

Mark Morris was brought to Quest from Hallmark to help address the high attrition rate in the Account Management group. He was able to rebuild a high-performing team by recruiting the right folks for the right jobs, and having confidence and trust in them. Morris inspires his team to be the best they can be and provides a work environment that is supportive and empowering. His team says that he believes in and models integrity selling and truly cares about his customers.

Danielle Warner

Patient Services Representative Group Lead – Fayetteville, Arkansas

Danielle Warner's coworkers describe her as selfless, positive, and respectful, and says she always goes the extra mile for clients, patients, coworkers, and the company. As a Patient Services Representative, her personal touch helps patients who need a little extra caring, like elderly patients and mothers with babies. Warner's wonderful attitude makes everyone happy to come to work.

Heidi Zaslow-Silar

Assistant General Counsel – Madison, New Jersey

Heidi Zaslow-Silar is recognized by her colleagues as a trusted business advisor with a vast knowledge of the law as it applies to Quest's business. Zaslow-Silar is known for her ability to find a solution to every challenge and to bring her best to everything she does. Zaslow-Silar inspires by lifting everyone around her with her optimism.

QuestCares across the country

Our employees are committed to empowering better health in their communities. Across the country, our QuestCares teams donate their time and resources to support disease research and patient programs, fight hunger, and raise awareness for thousands of causes. Below are some of our 2016 highlights.

Dallas lab promotes STEM education with Kelvin Beachum

Our Dallas, Texas laboratory recently hosted students from the Barack Obama Male Leadership Academy, a magnet secondary school for boys in Dallas, Texas. The event was part of the partnership between the Quest Diagnostics Sports Science and Human Performance division and Kelvin Beachum, a football player for the Jacksonville Jaguars, to support STEM (Science, Technology, Engineering and Math) education initiatives. Students saw firsthand how Quest's innovative products and services grow local economies, support general health and wellness, and create sustainable jobs.

The students also participated in a panel discussion moderated by Richard Schwabacher, Executive Director, Sports Science and Human Performance Diagnostics, Quest Diagnostics, and Kelvin Beachum. The panel featured Congresswoman Eddie Bernice Johnson (District TX-30), Quest General Manager for the Southwest Region, Chad Richards, and members of the Dallas lab. The panel shared the importance of STEM and how it impacted their careers.

Athena colleagues raise money to fight kidney disease

Sixteen colleagues from our Athena Diagnostics Esoteric Laboratory in Marlborough, Massachusetts, recently took aim at polycystic kidney disease by participating in the Turpin Sisters Annual Golf Tournament in nearby West Boylston, which raises money for the PKD (Polycystic

Kidney Disease) Foundation. Athena Diagnostics raised \$4,400.

PKD is one of the most common life-threatening genetic diseases, affecting 1 in 500 people worldwide, and is the 4th leading cause of kidney failure. Athena Diagnostics was the first commercial laboratory to offer direct DNA analysis of the PKD1 and PKD2 genes to help diagnose autosomal dominant polycystic kidney disease. Athena Diagnostics has played a strong role in helping organizations like the PKD Foundation with finding treatments and a cure.

Las Vegas employees lead with their feet

In just one week, employees in Las Vegas, Nevada took part in two important community walks. On October 30, Las Vegas colleagues went out to support the patients they serve and their fellow employees at the American Cancer Society's Making Strides Against Breast Cancer walk.

On November 5, employees participated in the Leukemia & Lymphoma Society's Light the Night walk. This walk celebrates and commemorates lives touched by blood cancer. Over 5,000 walkers, 50 of whom were Quest employees, family, and friends, raised more than \$550,000 for therapies and treatment advances.

Baltimore QuestCares team hits a home run

Employees from our Baltimore, Maryland facility's QuestCares team hit a home run last year by volunteering at the "Foods and Funds Drive" at Camden Yards, alongside wives of Baltimore Orioles players, to support the Maryland Food Bank. The drive collected \$27,162 and 2,986 pounds of food!

The Maryland Food Bank is a nonprofit hunger-relief organization with the goal of ending hunger across Maryland. The organization creates not only opportunities for relief in the form of fundraisers and drives, it also promotes long-term solutions for reducing hunger statewide.



“The Maryland Food Bank serves nearly 44 million meals annually, and our employees have a great time volunteering at every opportunity,” said Carolyn Cunningham, Database Analyst, Quest Diagnostics.

Tampa event supports wounded veterans

Our Tampa, Florida colleagues sponsored and helped staff the Wounded Warriors in Action (WWIA) Foundation’s first annual “Purple Heart of the Bay” fishing tournament on September 10. WWIA is a national charity that supports men and women wounded in combat who received the Purple Heart. More than \$20,000 was raised at the event, with all funds benefiting WWIA and our Purple Heart veterans.

Quest Diagnostics had more than 18 Tampa-based employees and family members volunteer at the event. After the event, Samantha Samson of WWIA said: “I can’t thank you and everyone at Quest enough for all you did to help. Multiple people at WWIA, myself included, agreed that Quest volunteers were by far the best group of volunteers we have ever seen at any of our events—and that’s nationwide! Thank you.”

QuestCares in Pittsburgh

Throughout the month of December, Quest Diagnostics Pittsburgh, Pennsylvania employees joined forces with Pittsburgh’s Optum360 employees to give back to the community. Activities included: a pancake breakfast to benefit local nonprofit Project Bundle Up; sending holiday care packages to deployed troops; providing supplies to Hospaws, a local nonprofit; and donating 100 fleece blankets to long-term care facilities.

“It is a special privilege to reach out during the holiday season through the generosity of our wonderful Pittsburgh-area employees,” said Christine Tobias, Executive Operations Director, Quest Diagnostics.

“Giving back to the communities we have the privilege to serve each day is an important piece of creating a healthier world.”

Lenexa lab brings holiday cheer

Teams at our Lenexa, Kansas, laboratory got festive decorating donation boxes for charitable organizations, including St. Jude’s Research Hospital, Children’s Miracle Network, Leukemia & Lymphoma Society, Make-A-Wish Foundation, First Downs for Down Syndrome, and Alzheimer’s Association. Employees voted with coins, and the winner received a larger donation from our company.

“Altogether, we raised \$2,524,” said Barbara Rowland, Director, Laboratory Operations and Logistics, Quest Diagnostics. “With Quest matching the funds, we will be donating a total of \$5,051. What an awesome display of generosity!”

Quest supports AIDS walks from coast to coast

Quest Diagnostics has a long history of supporting the fight against HIV and AIDS. We’ve sponsored many AIDS walks over the years, but this year we took this support to a new level.

“We’re proud to say that we’ll be participating in and sponsoring the largest number of events to date,” said David Murawski, Product Director, Transplant and Marketing Director, Infectious Disease & Immunology Clinical Franchise, Quest Diagnostics. “We also continued our Presenting Sponsorship of the Light in the Grove and World AIDS Day Ceremonies at the National AIDS Memorial Grove in San Francisco.”

In 2016, Quest teams participated in AIDS walks in Miami, Kansas City, Houston, Baltimore, Buffalo, New York City, Denver, Boston, San Francisco, St. Louis, New Orleans, Jacksonville, Chicago, and Los Angeles.



