

Quantum™

Electronic Health Record

Professional Services

For those times when you need additional support, we're here for you.

Support the evolving needs of your practice with affordable packages designed specifically for Quantum Practice Solutions customers.

Packages include a personal consultant who will perform the services, manage the timeline, and be your primary point of contact.

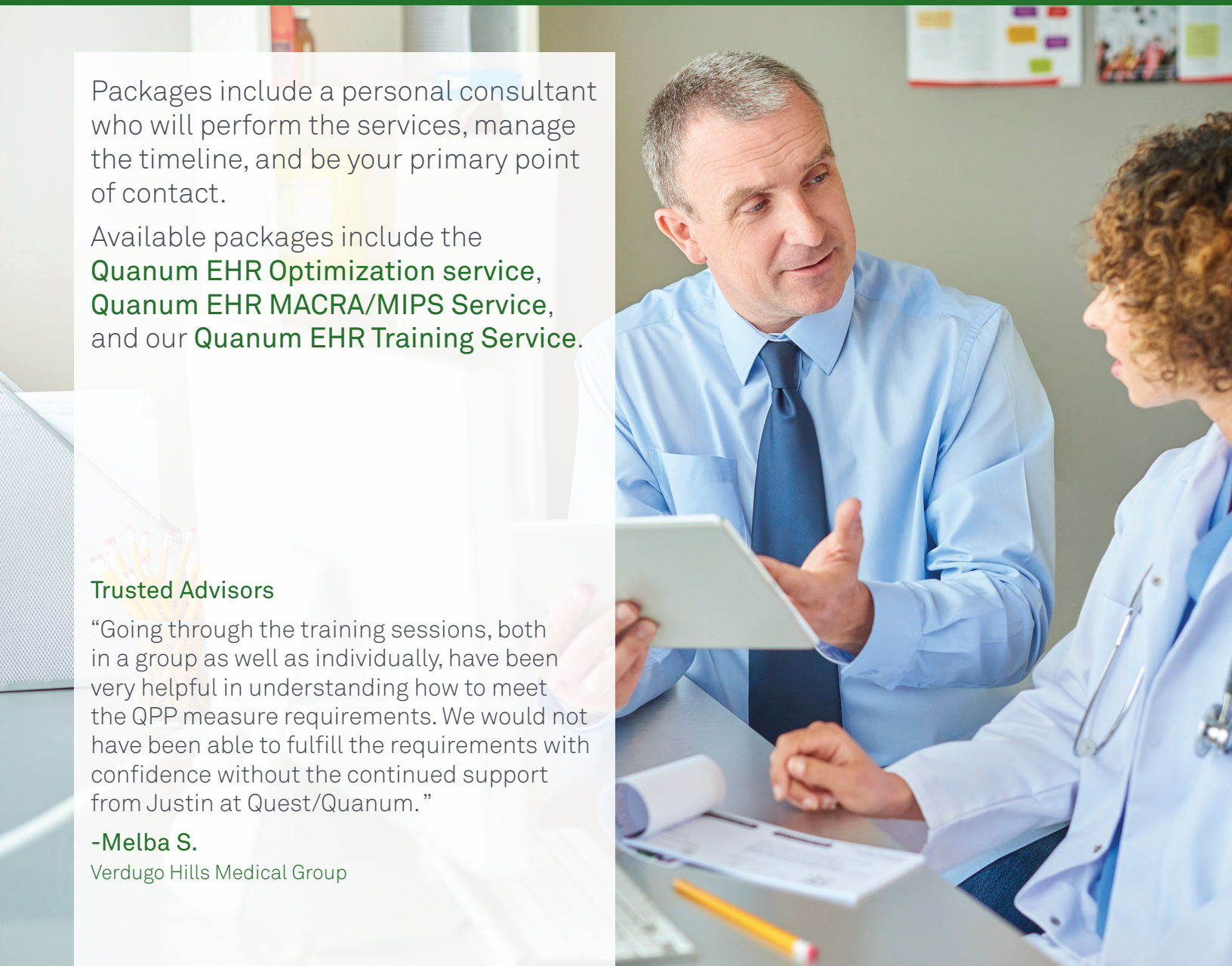
Available packages include the **Quantum EHR Optimization service**, **Quantum EHR MACRA/MIPS Service**, and our **Quantum EHR Training Service**.

Trusted Advisors

"Going through the training sessions, both in a group as well as individually, have been very helpful in understanding how to meet the QPP measure requirements. We would not have been able to fulfill the requirements with confidence without the continued support from Justin at Quest/Quantum."

-Melba S.

Verdugo Hills Medical Group



Quantum EHR Professional Services

EHR Optimization Service

The EHR Optimization Service offers an individualized assessment and consultation for maximizing usage and efficiency.

This package is designed for clients who have completed the standard implementation and are looking for additional assistance.

Optimization Service includes

- Onsite consultation to evaluate current system usage and identifying areas of improvement, including workflow recommendations
- Comprehensive planning and recommendations to promote full EHR utilization and adoption
- Personalized report summaries
- Suggested workflow modifications

The cost of this service includes a 1½ day onsite visit with a dedicated consultant. Travel expenses are not included in the fee.

MACRA/MIPS Service

The professional services team offers a special package for customers looking for help understanding and preparing to report for the MIPS Quality Payment Program by the Centers for Medicare & Medicaid Services (CMS).

MACRA/MIPS Service includes

- Overview of the MACRA/MIPS requirements
- Objective selection strategies and data capture education
- Measurement selection, tracking and reporting
- Status calls and review of additional program requirements
- Year-end data submission
- Access to MIPS Quality worksheet

This service includes up to 10 consultation hours per provider (delivered remotely) with the assigned consultant. Onsite assistance or additional hours may be requested for an added fee.

EHR Training Service

The EHR Training Service offers an individualized training package focused on the specific needs of the customer. Packages are offered in 2- or 4-hour increments and are delivered remotely. If your practice requires more training, an on-site option is available with a minimum of 8 hours, in addition to travel expenses.

Examples of this service include

- Reviewing current Quality Measures to learn how to potentially improve your score
- Building customized templates
- Creating patient questionnaires
- Reviewing EHR best practices, tips, and tricks with one of our product experts

Training can be tailored at the individual or practice level.

However you want to use your time, we are here to help. This is above and beyond a support call; this is 1:1 time with product experts.

To sign up or to learn more, email us at info@Quantum.com or contact your Quantum Practice Solutions representative.